

185839



6 Concourse Parkway
Suite 600
Atlanta, GA 30328

1997-115-C

April 30, 2007

David Lacoste
Public Service Commission of South Carolina
Saluda Building
101 Executive Center Drive
Columbia, SC 29210

Dear Mr. Lacoste:

Please find attached the first quarter 2007 CLEC Service Quality Reports for MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services.

If you have any questions or concerns, please feel free to contact me at 888-605-0469.

Sincerely,

A handwritten signature in cursive script that reads "Melissa A. Burris".

Melissa A. Burris
Staff Specialist

cc: Dulaney O'Roark, Esq.

RECEIVED

MAY 03 2007

PSC SC
MAIL / DMS

PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA
CLEC QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA REGULATED OPERATIONS

COMPANY NAME MCImetro Access Transmission Services LLC
d/b/a Verizon Access Transmission Services

QUARTER / YEAR First Quarter / 2007

Reporting Month → January February March

Number of South Carolina Customer Access Lines Provided:

via Resale → 0 0 0

via UNE-P → 14,656 13,953 13,308

via Other Methods → 0 0 0

Total South Carolina Line Count → 14,656 13,953 13,308

Trouble Reports / Access Line (%) → 1.52% 1.35% 1.47%
(Objective: < 5%)

Customer Out of Service Clearing Times (%)* → 87.7% 86.1% 92.3%
(Objective: > 85% w/in 24 hrs)

New Installs Completed w/in 5 Days (%) → 73.5% 73.3% 58.1%
(Objective: > 85% w/in 5 working days)

Commitments Fulfilled (%) → 98.2% 91.4% 80.1%
(Objective: > 85%)

Explanation for Objectives Not Met: Please note that MCImetro d/b/a Verizon Access Transmission Services is dependent on the LEC for working of trouble tickets, out of service clearing times, new installs and commitments fulfilled.

Does your company use its own switching facilities
to provide services within South Carolina? → YES ☐ or NO ☒

Person Making Report / Contact Information: Missie Burris - 888-605-0469

** Results are no longer based on BellSouth data for MCImetro d/b/a Verizon Access Transmission Services customers as BellSouth is no longer required to report this metric. The data is now based on MCImetro d/b/a Verizon Access Transmission Services reported information which is historically lower than actual BellSouth results. As a UNE-P provider, MCImetro d/b/a Verizon Access Transmission Services relies on BellSouth to resolve OOS trouble reports.*